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Voss marks milestone with Molly Maid

Local Molly Maid owner George Voss has been in business for two decades, mastering what it takes to evolve and change within the residential cleaning business.

Molly Maid's corporate team recently celebrated Voss for his 20-year anniversary with the company.

Almost two dozen of his current customers are those who he has had since 1990, confirming his dedication to the needs of his clientele, Molly Maid stated in a press release.

Over the years, Voss has stayed afloat throughout difficult economic times, facing three major recessions.

He has held on to his customer base, experiencing

customer loyalty because of his ability to tailor his business to customers of all different backgrounds, according to the company.

"Each customer has their own expectations for what great service means," Voss said in a written statement. "It is up to us to shift our business to adapt to our customers' needs."

The demand for home cleaning is on the rise, based on the amount of double-income families that are trying to balance their work, other duties and family life. There is simply not enough time to clean, he said.

Voss' commitment to the Ann Arbor community and open arms to the rise in demand has paid off for him, the company notes.



Molly Maid's corporate team recently celebrated George Voss, center, for his 20-year anniversary with the company.