

Jack & Kimberly Funk

## **Molly Maid**

4202 Carlisle Blvd. NE Albuquerque, NM 87107 Phone: (505) 830-0181

Web site: www.mollymaid.com/nm/neswabq Servicing NE & NW Albuquerque, Placitas, Algodones and the East Mountains Kimberly and Jack Funk believe that, "everyone in our busy, chaotic world needs service-based businesses to help everyday life go smoother."

For Kimberly, who manages the day-to-day operations for their independent Molly Maid franchise, the job is second nature. She has long been involved in service-oriented endeavors, whether selling Girl Scout cookies as a young girl, cleaning houses for extra money as a college student, or launching high-profile marketing campaigns for community banks as an adult. Jack, on the other hand, worked as a carpenter to get himself through college to become a civil engineering designer. Together, their creative and technical personalities complement each other and their business enterprise.

"We believe that customer service and retention are key to a successful business," says Kimberly. "In a sense, we help our customers accomplish their own goals. Many of our customers have very active family and work lives—what we do affects not just our bottom line but it improves the quality of life for them. Success, to us, is very holistic."

With this conviction, the couple established their own Molly Maid franchise two years ago. Molly Maid is a known leader in providing specialized maid cleaning services for the home.